

EASTBOSTON.COM



**Calls to City Hall
Requests for Service**

Calendar Year 2023

Compiled by Frank Conte. Editor, EastBoston.com

[Source: 311 Service Requests cityofboston.gov](https://www.cityofboston.gov)

PUBLIC WORKS	10,469
Sanitation	3,383
Street Cleaning	2,482
Code Enforcement	2,151
Highway Maintenance	1,290
Recycling	646
Street Lights	361
All Others	156
TRANSPORTATION	7,808
Enforcement & Abandoned Vehicles	7,247
Signs & Signals	494
Abandoned Bicycle	17
Operations	7
All Others	43
PARKS DEPT.	1,045
Trees	539
Park Maintenance & Safety	405
Highway Maintenance	40
Street Cleaning	29
All Others	32
INSPECTIONAL SERVICES	912
Building	363
Housing	263
Environmental Services	206
Health	65
All Others	15
INFORMATION CHANNEL (Not a Dept.)	324
Animal Issues	159
Street Cleaning	63
Park Maintenance & Safety	26
Notification	17
All Others	59
PROPERTY MANAGEMENT	94
Graffiti	89
All Others	5
Grand Total	20,652